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The Building Process



We understand that building a new home can be a complicated and at times, daunting process. We are committed to ensuring you are fully informed every step of the way. That starts with understanding the building process.

This guide will help you to be more familiar with the stages of building and what to expect on your own new home journey.

Blue Lake Homes is proud of the quality homes that we have built over the last 32 years - but just as importantly, we are proud of our commitment to providing you with outstanding customer service.



The Team

From when you first walk into our office through to the moment you walk through your front door - our team of experts will be here to help guide you through your new home journey.

#### **NEW HOME CONSULTANT**

Your new home consultant is here to discuss your needs, budget and lifestyle. They will guide you through our range of plans that will compliment these factors. You will discuss floorplans and facades and if required, customise these to better suit your needs. They will also help you to find land if required.

They will remain your first port of call for all pre-construction aspects of your home. They will guide you through the signing of your HIA contract, and will ensure your council application is submitted quickly and will continue to communicate with the council to gain regular progress updates. They will also look after any communication with your finance company or accounts.

#### **CLIENT LIASON**

Your client liaison will contact you to arrange appointments and is available to follow up any queries throughout the process

#### **DESIGN CONSULTANT**

Your design consultant will work with you to understand your vision of your home. They will assist and guide you in finalising your design and choosing your colours, fittings and fixtures for the inside and outside of your home as well as the electrical requirements. They will also work to ensure a smooth transition from sales through to construction.

#### **BUILDING SUPERVISOR**

Our building supervisor is responsible for the construction of your home. From supervising the contractors and liasing with suppliers - he will ensure you are regularly updated with the progress of your new home. You are welcome to meet with your building supervisor onsite to inspect your home during construction. Once complete he will walk you through your home and hand over your keys.



New Home Selection



Your new home consultant is here to work with you to find the perfect home to suit your budget, needs and lifestyle

#### LOCATE YOUR LAND

If you have not already purchased your land, your new home consultant can work with you to find the perfect block to suit your requirements. We maintain a list of the available blocks in the local area. We can also work with any of the local real estate agents to prepare a complete house and land package for you.

#### SELECT DESIGN

We will help you choose from our extensive selection of floor plans. We can then make alterations to customize the plan to best suit your needs. You will also discuss and select from the façade options available and tailor the home with your requirements.

#### **NEW HOME PROPOSAL**

Your new home consultant will then prepare your new home proposal and arrange an appointment to discuss it in detail.

You will then sign your home pricing form and pay your initial deposit that will cover preliminary site investigation and documentation for your home.

## YOUR CHECKLIST

- $\square$  Confirm your block of land
- Select your floorplan and any changes required
- Meet with our new home consultant to discuss your new home proposal
- Pay your initial deposit

Pre Construction Process

Now comes the time to visualise your dream home. Your New Home Consultant and Design Consultant will be with you each step of the way as you select every aspect of your new home.

#### SITE INSPECTION

Your new home consultant and building supervisor / construction manager will meet you on site to discuss the perfect location / orientation for your new home & services

#### SKETCH PLAN

Sketch plans will then be drawn showing your floor plan, elevations and the location of your home on your block. This stage can vary depending on work load however current times are approximately 1 month

### **CONTRACT SIGNING**

Your new home consultant will arrange an appointment for your HIA contract signing. All parties of the contract will need to present – the appointment will take place at our Blue Lake Homes offices and take approximately 1.5 hours.

Typically this will take place once we have your sketch plan

## PLANNING APPROVAL

Your sketch plans will now be submitted to council for planning approval while we continue to work with you in finalising your plans. This stage will take approximately 6 weeks however can be longer subject to requirements



#### **NEW HOME SELECTION**

Here you will spend 3-4 hours going over your sketch plan ensuring your design is exactly how you want as well as selecting every aspect of your new home.

Believe us when we say this is the FUN part of the process. Your design specialist will be with you each step of the way advising you in your selections. Selections will include colours, sanitary ware and tapware, appliances, fixtures & fittings, tiling and joinery & electrical layout. Following your appointment our support team will continue to work on finalising your selections with you. However final plans are required for joinery / tiles / flooring to be finalised therefore your full paperwork will be provided after these are confirmed.

# FINAL PLAN REVIEW - 6 STAR ENERGY RATING

Your last appointment before your home moves into the construction phase will be with your new home consultant to approve your final plans and confirm variations.

We will ensure your plans achieve a 6 star energy rating. During this appointment you will also meet with our support team to finalise your new home selections. (This approval will determine what is submitted to your finance approval).

#### **BUILDING APPROVAL**

Your plans and all relevant information (including documents from 3rd parties ie Engineer, frames & trusses) will now be submitted to council for building approval. This stage will take approximately 30 days.

#### FINANCE APPROVAL

Your new home consultant & support team will liase with you and your bank or mortgage broker to provide all the necessary information to get formal finance approved.

# PRE-CONSTUCTION FINALISED AND MOVED TO CONSTRUCTION

Now you have made all of the hard decisions you will be introduced to the construction team to start the exciting stage of seeing your home come to life.

YOUR CHECKLIST
Finalise land contract and provide BLH with land title
Meet with your new home consultant on site to confirm house location
Contract signing appointment
Research colour inspiration
Attend colour selection appointment
Sign final colour selections
Sign final plans
Obtain formal finance

Construction Process

The building now begins! Our Building Supervisor will contact you throughout the build process to keep you updated on the progress of your home as well as receiving regular updates from Hannah our Construction & Purchasing Assistant.

#### **NEW HOME / SITE COMMENCEMENT**

Once your new home finance & full council approval is received we will then enter your entire job for purchasing. We will also schedule your site survey and then site preparation. Once these are scheduled we will contact you to advise you of your start date.

#### **KEY PROGRESS STAGES**

The Build has 5 key stages

BASE
 Pouring your slab

#### 2. FRAME

Erecting your wall frames and roof trusses

• ELECTRICAL WALK THROUGH
Once your frames are up we will
book in an electrical walk through.
This stage allows you to meet with
our construction team to confirm
all electrical and ask any questions
you may have about it. eg. power
points, light switches, locations and
where you want them.

## 3. LOCK-UP

Roof coverings, bricks, external cladding, windows & external doors

#### 4. INTERNAL FIXING

Internal walls, skirting, architraves, baths, basins, sinks, cabinets and cupboards are fixed into position

#### 5. COMPLETION

All interior and exterior details are completed

#### HANDOVER

The time has arrived! Your client liason will call to arrange a time for the building supervisor to meet you onsite. He will walk you through your home and handover your keys and all other relevant information.

## YOUR CHECKLIST

Progress Meetings - at the end of each stage of the build you are welcome to arrange a meeting on site with the building supervisor to discuss the progress of your home
Ensure progress payments are paid
Attend handover appointment at your new home where you will receive your compliance certificates, warranty information and keys

Move into your new home!

You're welcome to visit the site at any stage during the build. We do ask for 48 hours notice to arrange to have the site to be opened – this is essential for safety reasons. During construction all jobs will have two scheduled walk throughs with the construction team

### YOUR CHECKLIST

- Progress Meetings we will contact you arrange a meeting on site
  with the construction team for both Electrical walk through and pre
  handover. Please contact us should you wish to book other times out
  side of this.
- Ensure the paperwork for you progress payments are signed and submitted to your bank asap and follow up to ensure payments are paid when due.
- Attend handover appointment at your new home where you will receive your compliance certificates, warranty information and keys
- Move into your new home! Closer to the date we will send you some tips to make sure you are ready to move in.

# **After You Move In**

Our dedication to customer service doesn't end when your build does either. We pride ourselves on our outstanding after-sales service too.

Welcome to the Blue Lake Homes Family





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